

Cancellation Policy

The Mill & Barn, Nohoval, Co. Cork — draft, September 2026

This is a first draft to align your direct bookings with your existing Airbnb "Strict" policy. The figures in [brackets] are placeholders — confirm your deposit percentage and balance due date, and have this checked before it goes live.

Booking & Payment

A deposit of [DEPOSIT %]% of the total stay cost is due at the time of booking to secure your reservation. The remaining balance is due [NUMBER] days before check-in. Payments are taken securely by card.

Your booking is only confirmed once the deposit has been received.

Cancellation Terms

This is a **Strict** cancellation policy, in line with our Airbnb listings.

- **Within 24 hours of booking:** if check-in is at least 7 days away, cancel for a full refund of your deposit.
- **7 or more days before check-in:** 50% of the amount you've paid is refunded.
- **Less than 7 days before check-in:** no refund.
- **No-shows:** treated the same as a late cancellation — no refund.

Changing Your Dates

Moving your dates is treated as a cancellation and a new booking unless we agree otherwise with you directly in writing, subject to availability.

Circumstances Beyond Our Control

If we need to cancel your stay for reasons beyond our control — severe weather, flooding, or similar — you'll receive a full refund of everything paid. We're not responsible for any other costs this may cause you, which is why we'd recommend travel insurance that covers trip cancellation.